

TERMS AND CONDITIONS OF USE OF THE PLATFORM

(Agreement between lab-go S.r.l. and the User

version 1.0 – date: 23/04/2026)

This document (“T&C” or “Agreement”) governs the terms and conditions under which **lab-go S.r.l.** (“Company”), a company incorporated under Italian law, Tax Code / VAT No. 11511430966, with registered office in Milan (MI) (20123), at Via dei Patti No. 8, makes available to duly registered users (the “User” or, in the plural, the “Users”) its proprietary digital platform named “FANCARDSCREW” (“Platform”), which can be accessed from any device connected to the internet and whose homepage is accessible at the URL: <https://www.wearefancards.com>.

The Platform is accessible to Users residing in Italy, other European Union Member States, the United Kingdom, the United States of America, Canada, Australia and South America, although the Company operates exclusively from Italian territory. The Services are reserved for Users of legal age.

Registration on the Platform and use of the Services are subject to the prior reading, understanding and full acceptance of these T&Cs, as well as to having read the Privacy Policy provided in accordance with Article 13 of Regulation (EU) 2016/679 (“GDPR”).

Art. 1 – Definitions

Account: the personal profile created by the User upon Registration, necessary to access the Restricted Area of the Platform.

Restricted Area: a secure section of the Platform, accessible to the User via Authentication Credentials and reserved for the use of the Services.

Application: a voluntary expression of the User’s willingness to be considered by the Company for any future job opportunities within the Company, by submitting identification details, a CV and, where requested, images and any geolocation data.

Training Content: content of an informative, educational and cultural nature made available on the Platform, free of charge and freely accessible, to enable the User to explore topics relevant to Job Opportunities; pursuant to Article 11 of these T&Cs, such content does not constitute compulsory vocational training within the meaning of Legislative Decree 81/2008, Directive (EU) 2019/1152 or Legislative Decree 104/2022.

Consumer Code: Legislative Decree No. 206 of 6 September 2005, containing the Consumer Code.

Authentication Credentials: the User’s user ID and password, possibly supplemented by additional factors (two-factor authentication).

Contractual Documentation: these T&Cs, the Privacy Policy, the Cookie Policy and any further supplementary documents made available on the Platform.

Events: musical and sporting events promoted by the Company on the Platform, as part of the

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Terms & Conditions FANCREW Portal – version 01 dated 23/04/2026

lab-go S.r.l.

Via dei Piatti, No. 8 (20123) Milan (MI), Italy

VAT No. / Tax Code 11511430966

REA: MI-2706166

Email: info@lab-go.com – Certified email: lab-go@pec.it

services provided to bands, artists, sports clubs or other third parties, excluding any ticket sales activities carried out by the Company.

Privacy Policy: the policy provided to the User pursuant to Article 13 of the GDPR, available on the Platform and made accessible upon Registration.

Job Opportunities: any current or future job vacancies – in any capacity and under any contractual form – offered by the Company in Italy or in the countries in which it operates.

Platform: the intellectual property exclusively owned by the Company, granted for use to the User in accordance with the procedures, terms and conditions set out in the Contractual Documentation.

Registration: the procedure by which the User creates their Account and accepts the T&Cs and the Privacy Policy.

Services: the set of features made available by the Company via the Platform, consisting of: (i) collection of Applications; (ii) Training Content; (iii) communication of Events.

User: a natural person of legal age, qualifying as a consumer within the meaning of Article 3(1)(a) of the Consumer Code, who has successfully completed Registration.

Art. 2 – Subject matter, purpose and scope of application

2.1 These T&Cs govern the relationship between the Company and the User in relation to access to and use of the Platform and the Services.

2.2 The Platform allows the User, subject to Registration, to: (i) voluntarily submit their

Application for any future Job Opportunities with the Company; (ii) access the Training Content free of charge; (iii) receive communications regarding Events.

2.3 The Platform is the Company's proprietary tool. The User acquires only the non-exclusive, non-transferable and revocable right to access it and use the Services, within the limits and subject to the conditions set out in the Contractual Documentation.

2.4 The Company does not engage in personnel recruitment, supply or selection activities within the meaning of Legislative Decree No. 276 of 10 September 2003, but solely collects unsolicited applications for its own use. The Company therefore does not disclose, transfer or communicate candidates' data to third-party employers for employment purposes.

Art. 3 – Contractual Documentation

3.1 The Contractual Documentation is made available on the Platform in such a way as to allow, prior to Registration: (i) full consultation; (ii) storage on a durable medium in accordance with Article 45(1)(l) of the Consumer Code; (iii) reproduction and printing.

3.2 Any special terms relating to specific Services will be made available from time to time and shall apply in conjunction with these T&Cs. In the event of any conflict, the special terms shall prevail, unless they are less favourable to the consumer User.

Art. 4 – Eligibility Requirements – Legal Age

4.1 The Platform is accessible exclusively to natural persons who have reached the age of

eighteen and who possess full legal capacity under the law of their country of residence.

4.2 Upon Registration, the User declares and warrants, under their sole responsibility, that they have reached the age of eighteen, possess full legal capacity, and are acting in their own name and on their own behalf and not on behalf of third parties.

4.3 The Company reserves the right to carry out checks, including random checks, on the accuracy of the declarations made and to request that the User provide suitable documents to prove their age. Should the checks prove unsuccessful, the Company will proceed to the immediate suspension of the Account and, where applicable, its permanent deactivation in accordance with Article 17 of these T&Cs.

4.4 The Company reserves the right, where necessary due to regulatory requirements applicable in specific countries, to introduce mechanisms for verifying age through documentation, informing Users in advance.

Art. 5 – Registration and conclusion of the contract

5.1 Registration is free, optional and may only be carried out via the Platform, in accordance with the instructions displayed from time to time.

5.2 To complete Registration, the User must, cumulatively: (i) fill in the mandatory fields of the Registration form with truthful, complete and up-to-date information; (ii) declare that they have reached the age of majority; (iii) declare that they have read the T&Cs and accept them in full by ticking the appropriate box; (iv) specifically approve, by means of a further and separate tick box, the unfair terms referred to in

Article 27 of these T&Cs pursuant to Articles 1341 and 1342 of the Italian Civil Code; (v) declare that they have read the Privacy Policy and, where required, give their optional consent to the processing of personal data; (vi) confirm the email address via a double opt-in procedure.

5.3 The contract is concluded, pursuant to Article 1326 of the Italian Civil Code, at the moment the Company sends the User electronic confirmation of successful Registration to the email address provided by the User. The confirmation will be sent upon successful completion of the double opt-in procedure.

5.4 In accordance with Articles 12 of Legislative Decree No. 70 of 9 April 2003 and 51 of the Consumer Code, the Company shall confirm in such communication: (i) the conclusion of the contract; (ii) the contents of the Contractual Documentation, made available on a durable medium; (iii) the procedures for correcting any errors in data entry; (iv) the support tools.

5.5 The User may create only one Account. The creation of multiple Accounts by the same person entitles the Company to suspend or deactivate them.

5.6 The User is required to keep their Authentication Credentials with the utmost care and confidentiality. Any access to the Platform made using the User's Credentials is presumed to have been carried out by the User themselves, except in cases of compromise promptly reported to the Company.

5.7 The electronic acceptance of these T&Cs, completed via the procedure set out in the preceding paragraphs, constitutes a valid expression of consent pursuant to Regulation

(EU) No 910/2014 (eIDAS), Legislative Decree 82/2005 (CAD) and Italian case law. For Users resident in the United States of America, the same consent is validly given in accordance with applicable legislation.

Art. 6 – Collection of Applications (self-recruitment)

6.1 Through the Platform, the User may voluntarily submit their Application to the Company for any future Job Opportunities with the Company. Job Opportunities may be in Italy or abroad, depending on the Company's business development.

6.2 The Application: (i) is optional and free of charge to the Company; (ii) does not confer any right, claim or expectation on the User, nor does it impose any obligation on the Company to initiate any selection procedure, provide feedback, or enter into any kind of relationship with the User; (iii) does not, in itself, constitute a contractual offer of employment within the meaning of Article 1326 of the Italian Civil Code; (iv) does not, in itself, establish any employment relationship, collaboration, internship, work placement, apprenticeship, or any other relationship of a labour law or quasi-subordinate nature.

6.3 The Company does not engage in any intermediary activities between labour supply and demand within the meaning of Article 2(1)(b) of Legislative Decree No. 276 of 10 September 2003, nor in the recruitment and selection of personnel on behalf of third parties within the meaning of point (c) of the same provision. Applications are collected exclusively for the Company's internal and private use, with a view to its own potential and future staffing

requirements. The Company shall not sell, disclose, transfer, or in any other way make the data from Applications available to third-party employers for recruitment purposes.

6.4 As part of the Application, the User may provide the Company with: (i) identification and contact details; (ii) CV information (qualifications, work experience, skills); (iii) photographs of themselves (where deemed useful for assessment); (iv) geolocation data (exclusively where strictly necessary to verify consistency between the Application and Job Opportunities in individual countries). The User declares and warrants, under their sole responsibility, that the data provided is truthful, accurate and relevant, and that the provision of any images does not infringe the rights of third parties.

6.5 The User is informed and accepts that the Company may assess the Applications received at any time, without any obligation of promptness or to provide a reasoned response, and that the assessment is at the Company's sole discretion, in compliance with applicable anti-discrimination regulations. Submitting an Application does not create any right, claim or expectation that it will be considered or evaluated favourably.

6.6 The retention of Application data is carried out in accordance with the terms and purposes set out in the Privacy Policy.

6.7 Should the Company, following the evaluation of the Application, intend to establish an employment relationship with the User, such relationship shall be governed by a specific individual employment contract, drawn up separately, subject to the law and other

applicable regulations of the place where the work is performed, and to which all mandatory labour law provisions of the competent jurisdiction shall apply.

Art. 7 – Training Content

7.1 The Company makes Training Content of an informative, educational and cultural nature available to all Users, free of charge and freely accessible, consistent with the sectors of activity of the Job Opportunities.

7.2 The Training Content is provided directly by the Company or by third parties authorised by the Company. The Company guarantees the quality of the Training Content to the extent reasonably required in relation to its informative nature.

7.3 Access to the Training Content: (i) is entirely optional; (ii) is not a prerequisite for accessing the Platform, registering or submitting Applications; (iii) does not affect the assessment of Applications for the purposes of Job Opportunities; (iv) does not fulfil any training obligation imposed by law, regulation or collective agreement on the Company as a (future) employer.

7.4 In particular, the Training Content does not constitute or replace mandatory training required by law. Should the Company enter into an employment relationship with the User, it undertakes to provide the full statutory mandatory training: (i) free of charge to the employee; (ii) during working hours; (iii) paid as working hours.

7.5 Similar provisions apply with regard to the employment legislation of the country in which any employment relationship is established.

7.6 The Training Content is protected by copyright and all other intellectual property rights. The Company is the author of the Training Content. The User acquires only a non-exclusive, personal, non-transferable and revocable right of use, for exclusively personal and non-commercial purposes. Any use other than that which is strictly necessary and consistent with the T&Cs is prohibited (by way of example, but not limited to, the recording, reproduction, communication to third parties or the public, publication or redistribution, in whole or in part, by any means and in any form, of the Training Content).

Art. 8 – Communication of musical and sporting events

8.1 The Company, pursuant to specific contracts entered into with bands, artists, sports clubs or other third parties, carries out communication and promotional activities for musical or sporting Events via the Platform.

8.2 The Company does not sell tickets for Events, nor does it act as an intermediary or reseller. Any contractual relationship relating to the purchase of tickets and attendance at Events exists directly between the User and the organiser or official distributor of the Event.

8.3 The Company is solely responsible for the accuracy and truthfulness of the communications published, within the limits of the information received from the client. The Company shall not be liable for cancellations, changes, delays, breaches of contract or other disruptions relating to Events, the organisation of which is entrusted to a third party.

Art. 9 – Free Services

9.1 Unless otherwise expressly provided, all Services made available via the Platform are free of charge. No fee may be charged to the User for access to the Platform, Registration, the submission of Applications, the use of Training Content or the receipt of communications relating to Events.

9.2 The User shall bear the costs of connecting to the internet and any charges arising from the use of the tools necessary to access the Platform, in accordance with their provider's terms and conditions.

Art. 10 – User's obligations, declarations and responsibilities

10.1 The User undertakes to:

- use the Platform and the Services in accordance with the provisions of the Contractual Documentation, applicable law, public policy and morality;
- provide truthful, accurate, up-to-date and complete data during Registration, Application and any further communication with the Company, and to promptly update the information/data provided to the Company;
- not to transmit personal data of third parties to the Company, unless having previously obtained an appropriate legal basis in accordance with the GDPR;
- not to upload or transmit content that is unlawful, defamatory, offensive, obscene, discriminatory, violent, or harmful to the rights of third parties or public decency;
- not to upload or transmit content that infringes the intellectual or industrial property rights of third parties;

- refrain from carrying out – directly or indirectly – activities likely to alter, limit or compromise the functioning, integrity, security or availability of the Platform, including, by way of example and without limitation, acts of reverse engineering, unauthorised scraping, or attempts to gain unauthorised access to restricted areas;
- safeguard your Authentication Credentials with the utmost care and promptly notify the Company of any loss, misplacement or suspected unauthorised use of your Authentication Credentials or Account;
- cooperate in good faith with the Company in the verification of the statements made, where requested.

10.2 The User declares and warrants, under their sole responsibility, the truthfulness and accuracy of all statements made during Registration and, in particular, those relating to being of legal age. Any false statement shall entail, in addition to the legal consequences, the Company's right to deactivate the Account with immediate effect and to seek compensation for any damages suffered.

10.3 The User is directly and exclusively liable, towards the Company and third parties, for any damage arising (directly or indirectly) from the breach of the provisions of these T&Cs, from the untruthfulness of the data provided, from unlawful conduct carried out via the Platform or from the improper use of the Authentication Credentials.

Art. 11 – Obligations and liabilities of the Company

11.1 The Company undertakes to provide the Services with the diligence required by the

nature of the activity performed and in accordance with the Contractual Documentation.

11.2 The Company undertakes to: (i) adopt appropriate technical and organisational measures to ensure an adequate level of security for the Platform, in accordance with Article 32 of the GDPR; (ii) process Users' personal data in accordance with the GDPR and applicable legislation, as described in the Privacy Policy; (iii) comply with applicable national and European Union regulations, with particular reference to the Consumer Code.

11.3 The Company does not guarantee that the Platform will always be accessible without interruptions, errors or malfunctions, without prejudice to the standards of care referred to in paragraph 11.1 and the consumer User's non-derogable rights.

Art. 12 – Intellectual Property

12.1 The Platform, its source code, structure, graphics, trademarks, distinctive signs, Training Content, texts, images, databases and all other content of the Platform are the exclusive property of the Company or its predecessors in title and are protected by Italian, EU and international legislation on intellectual and industrial property.

12.2 The User is granted a non-exclusive, non-transferable, free, revocable licence, limited to the territory in which the Platform is made available, for exclusively personal and non-commercial purposes, coinciding with the duration of the Contract and strictly consistent with and functional to enabling its performance.

12.3 The User is prohibited from engaging in any activity that is inconsistent with or does not serve the purpose of the T&Cs, in breach of the aforementioned regulations and related rights, committed (directly or indirectly) in any form and by any means (including, but not limited to, copying, reproducing, distributing, publishing, transmitting, modifying, adapting, licensing, reselling or creating derivative works – even in part – from the content and elements referred to in clause 12.1 above).

12.4 Where permitted, content voluntarily uploaded by the User (such as, for example, images attached to the Application) remains the property of the User. The User grants the Company a free, non-exclusive licence, limited to purposes related to the provision of the Services, to storage within the Platform and for the duration strictly necessary for such purposes. The User represents and warrants that they hold all necessary rights to the uploaded content and shall fully indemnify the Company against any third-party claims or prejudicial consequences it may suffer.

Art. 13 – Processing of personal data

13.1 The processing of the User's personal data is governed by the Privacy Policy, made available in accordance with Article 13 of the GDPR. The Privacy Policy forms an integral part of the Contractual Documentation.

13.2 Where the User is resident in countries outside the European Union, processing shall in any event be carried out by the Company in accordance with the GDPR, as the data controller established in the Union. Within the limits of extraterritorial applicability, the Company

undertakes to comply with mandatory local regulations for the protection of data subjects.

Art. 14 – Term, withdrawal and termination

14.1 The Contract is of indefinite duration, commencing upon completion of Registration, and remains in force until either party withdraws from it or the Account is deactivated.

14.2 The User may withdraw from the Contract at any time, without giving reasons, without penalty and without any formalities, by independently cancelling the Account via the dedicated function on the Platform or by sending a written request to info@wearefancards.com. The cancellation shall take effect within 10 (ten) working days of the request.

14.3 As these are free Services and given the digital nature of the Contract, the right of withdrawal referred to in Article 52 of the Consumer Code – where applicable – may be exercised in accordance with the law without this entailing any financial cost to the User.

14.4 The Company may terminate the Contract with respect to an individual User, subject to at least 30 (thirty) days' notice, to be communicated by email to the address provided at the time of Registration.

14.5 The Company may also terminate the Contract with immediate effect, pursuant to Article 1456 of the Italian Civil Code, in the event of a breach by the User of the provisions set out in Articles 4, 5.5, 5.6, 6.4, 10.1, 10.2 and 12 of these T&Cs, by sending an email to the User.

14.6 Termination of the Contract entails the deactivation of the Account and the cessation of

access to the Services. The retention of personal data following termination is governed by the Privacy Policy.

Art. 15 – Unilateral amendments to the T&Cs

15.1 The Company reserves the right to unilaterally amend these T&Cs at any time, where there is a valid reason, such as – by way of example and without limitation – changes to applicable legislation, technological developments to the Platform, the introduction of new Services, security requirements, or organisational or commercial needs.

15.2 The amendments will be communicated to the User at the email address provided during Registration, with at least thirty (30) days' notice prior to the date of entry into force.

15.3 Once this period has elapsed without the User having exercised the right of withdrawal referred to in the following paragraph, the amendments shall be deemed to have been fully accepted and shall be fully effective and binding on the User from the expiry of the aforementioned period.

15.4 In the event of amendments pursuant to this Article, the User shall be entitled to withdraw from the Contract without penalty within the period referred to in paragraph 15.2, by following the procedure set out in Article 14.2.

15.5 In any event, amendments introducing obligations or charges not expressly accepted shall not be enforceable against the User who is a consumer.

Art. 16 – Limitation of Liability

16.1 The Company shall be liable, within the limits provided for by applicable law, for damage caused to the User as a direct and immediate consequence of wilful misconduct or gross negligence on the part of the Company or its agents and directly attributable to the Company.

16.2 The Company shall not be liable, to the extent permitted by applicable law, for: (i) indirect or consequential damages, loss of opportunity, loss of profit, loss of data or reputational damage, which are not a direct and immediate consequence of the Company's wilful misconduct or gross negligence; (ii) damages arising from the unavailability, malfunction, slowness or interruptions of the Platform due to unforeseeable circumstances, force majeure, causes not attributable to the Company or scheduled maintenance work communicated in a timely manner; (iii) damages arising from conduct by third parties, including cyber-attacks, unless there is wilful misconduct or gross negligence in the adoption of security measures; (iv) damages arising from the User's conduct in breach of these T&Cs, applicable law or good online practices, including security considerations.

16.3 Except in cases of mandatory liability under applicable mandatory legislation, the Company's total liability towards any individual User, for whatever reason, shall not exceed a total of one hundred euros (€100.00). This limitation does not apply in cases of wilful misconduct, gross negligence, personal injury, or liability that cannot be limited by law.

16.4 In any event, the Company's full liability under mandatory legislation in favour of the

consumer and their successors in title remains unaffected.

Art. 17 – Suspension, restriction and deactivation of access

17.1 The Company reserves the right to suspend, limit or deactivate the User's access to the Platform and the Services, including as a precautionary measure and without prior notice, in the following cases: (a) breach of Articles 4, 6.4, 10 and 12 of these T&Cs; (b) suspicion that the declarations made are false; (c) suspicion of unlawful use of the Platform; (d) legal obligations, measures taken by the authorities or requests from judicial or supervisory authorities; (e) the need to protect the security of the Platform or other Users.

17.2 The Company shall notify the User of the reasons for the suspension, restriction or deactivation as soon as technically and legally possible, allowing the User to provide any clarifications.

Art. 18 – Unforeseeable circumstances and force majeure

18.1 The parties shall not be liable for any failure to fulfil the obligations set out in the T&Cs where such failure is caused by unforeseeable circumstances, force majeure, unforeseeable and unavoidable events, measures taken by the authorities, general malfunctions of the internet, technical faults not attributable to the party, general strikes, acts of war (including cyber warfare), or climatic events.

Art. 19 – Communications and election of domicile

19.1 Unless otherwise provided, communications from the Company to the User

shall be validly made to the email address provided during registration at . The User undertakes to keep this address up to date.

19.2 The User may send communications to the Company at the email address info@wearefancards.com or, where registered post or equivalent is required, to the certified email address lab-go@legalmail.it or to the registered office address indicated in the introduction.

19.3 Where relevant, it is recommended that communication methods be used which allow proof of sending and receipt.

Art. 20 – Assignment of the contract

20.1 The User may not assign, for any reason whatsoever, in whole or in part, this Contract or the rights arising therefrom without the prior written consent of the Company.

20.2 The Company may assign the Contract, in whole or in part, to companies within its group or to third parties, without the need for the User's authorisation. In this regard, the Company shall only be required to give the User at least 30 (thirty) days' notice, and the User may withdraw in accordance with Art. 14.2 without penalty. The assignment shall only be effective in relation to Users who have not exercised their right of withdrawal within the aforementioned period.

Art. 21 – Complaints and Alternative Dispute Resolution (ODR)

21.1 The User may submit complaints to the Company by sending a specific communication to the email address reclami@wearefancards.com within the mandatory period of 5 (five) days from the occurrence of the event. The complaint must provide all the information necessary to

understand the circumstances, the event that caused it, the User's position, their standing to make the complaint and their requests.

21.2 The Company undertakes to respond to complaints within fifteen (15) working days of receipt. The response will be sent to the email address provided by the User during registration.

21.3 In relation to any dispute concerning the interpretation, application and enforcement of the T&Cs, including compensation for damages, the Parties must resort to the forms of ADR provided for by the applicable legislation in the country of residence. This procedure is a prerequisite for bringing subsequent proceedings before the competent judicial authority. The Parties undertake to comply with the Rules and accept the Tariff Schedules of the competent body in force at the time the procedure is initiated.

Art. 22 – International aspects – Users residing outside Italy

22.1 Pursuant to Regulation (EC) No 593/2008 ("Rome I"), this Agreement is governed by Italian law, without prejudice to the application of mandatory consumer protection rules provided for by the law of the User's country of habitual residence.

22.2 The Company acknowledges that Users resident in the EU, the United Kingdom, the United States of America, Canada, Australia and South America benefit from the mandatory provisions regarding consumer protection, privacy, anti-discrimination and labour law (where relevant) under their respective legal systems. In the event of a conflict between the chosen Italian law and local mandatory

consumer protection provisions, the latter shall prevail.

22.3 The Company provides the Services exclusively from within Italy. The Platform does not constitute an active solicitation directed at consumers in countries where the offer would require specific authorisations not held by the Company. In such cases, the Company reserves the right to deny or revoke access.

Art. 23 – Governing Law and Jurisdiction

23.1 These T&Cs and the Contract are governed by Italian law, subject to the provisions of Article 22 above.

23.2 Pursuant to Article 66-bis of the Consumer Code, for any dispute concerning the Contract, the exclusive place of jurisdiction shall be that of the consumer User's place of residence or elected domicile, provided such is located in Italy. For consumer Users resident in other Member States of the European Union, the provisions of Regulation (EU) No 1215/2012 ("Brussels I bis") shall apply, with particular reference to Articles 17 and 18. For consumer Users resident in non-EU countries, the competent court shall be determined in accordance with the applicable rules of private international law, subject to the protection of the mandatory rules of the country of residence.

23.3 Where the dispute concerns matters not classifiable as a dispute between a trader and a consumer, and unless otherwise provided by mandatory law, the exclusive place of jurisdiction shall be [Milan].

Art. 24 – Language of the contract

24.1 The official and authoritative language of the Contract is Italian. Any translations into other

languages are provided solely for the purposes of courtesy and information. In the event of any discrepancies, the Italian version shall prevail, subject to any mandatory provisions applicable in the consumer User's country of residence which require the use of the local language.

Art. 25 – General provisions

25.1 Any tolerance by the Company of conduct that deviates from the provisions of these T&Cs shall not constitute a waiver of the rights arising therefrom nor a modification of the Contract.

25.2 Should one or more provisions of these T&Cs be or become invalid, unlawful or ineffective, this shall not affect the validity and effectiveness of the remaining provisions, which shall remain in full force and effect. The parties undertake to replace the invalid provision with another provision that pursues, within the limits of the law, the same economic purpose.

25.3 The headings of the articles are for reference purposes only and shall not affect the interpretation of the clauses.

Art. 26 – Filing of the Contract and durable medium

26.1 The Company shall retain, for the entire duration of the Contract and for the subsequent limitation periods, a copy of the signed Contract, the accepted T&Cs, the Privacy Policy and the IT logs certifying the conclusion of the Contract, the double confirmation referred to in Art. 5.2 and the entire registration process.

26.2 The User is entitled to request a copy of the signed Contractual Documentation at any time by contacting the Company at the email address info@wearefancards.com. The Contractual Documentation will be sent to the

User exclusively in digital format to the email address provided during Registration.

Art. 27 – Accessibility and compliance with the European Accessibility Act

27 The Company undertakes to design and maintain the Platform in compliance, as far as technically possible and within reasonable limits, with the accessibility requirements set out in Directive (EU) 2019/882 (European Accessibility Act), as transposed into Italian law by Legislative Decree No. 82 of 27 May 2022, with reference to the technical guidelines in force from time to time.

27 Users who encounter barriers to access or difficulties in using the Services related to accessibility requirements may report these to the Company at the email address info@wearefancards.com, which undertakes to investigate the report and to adopt, where technically and economically proportionate, the necessary corrective measures.

**EXPRESS ACCEPTANCE
PURSUANT TO ARTICLES 1341
AND 1342 OF THE ITALIAN CIVIL
CODE**

The User declares that they have read, understood and specifically approved, pursuant to and for the purposes of Articles 1341 and 1342 of the Italian Civil Code, the following clauses, set out in full in the T&Cs and referred to below by number and subject:

Articles 4, 5.2, 5.3, 5.6, 5.7, 6.2, 6.5, 7.3, 7.6, 8.3, 9.2, 10, 11.3, 12, 14.4, 14.5, 14.6, 15, 16, 17, 18, 20, 21, 23, 24

By ticking a separate and specific box during registration, the User declares that they have read, understood and specifically approved the above clauses.